

Escalation	Matrix:	STOCK EXCHANGES			
Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer Care	Ms. Hema	Mayflower Valencia, Office No.3, 3rd Floor, 336/2-7, Avinashi Road, Navaindia, Coimbatore- 641004	0422-3525922	care@gopocket.in	10.00 a.m. to 6.00 p.m.
Head of Customer Care	Mr. E. Hari Prasad	Mayflower Valencia, Office No.3, 3rd Floor, 336/2-7, Avinashi Road, Navaindia, Coimbatore- 641004	0422-3525921	operations@gopocket.in	10.00 a.m. to 6.00 p.m.
Compliance Officer	Santhanam Narasimhan	Mayflower Valencia, Office No.3, 3rd Floor, 336/2-7, Avinashi Road, Navaindia, Coimbatore- 641004	0422-3525944	compliance@gopocket.in	10.00 a.m. to 6.00 p.m.
CEO	E Santhosh Kumar	Mayflower Valencia, Office No.3, 3rd Floor, 336/2-7, Avinashi Road, Navaindia, Coimbatore- 641004	0422-3525900	info@gopocket.in	11.00 a.m. to 5.00 p.m.

In absence of a response/complaint not addressed to your satisfaction, you may lodge a complaint with:

- SEBI at <https://scores.sebi.gov.in>
- Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>
- Exchange at <https://www.mcxindia.com/Investor-Services>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/ Exchange portal.

Escalation		Matrix				DEPOSITORIES
Details of	Contact Person	Address	Contact No.	Email Id	Working Hours	
Client Servicing	Ms. R Kanmani	Mayflower Valencia, Office No.3, 3rd Floor, 336/2-7, Avinashi Road, Navaindia, Coimbatore- 641004	0422-3525943	dp@gopocket.in	10.00 a.m. to 6.00 p.m.	
Head of Client Servicing	Ms. Selvi	Mayflower Valencia, Office No.3, 3rd Floor, 336/2-7, Avinashi Road, Navaindia, Coimbatore- 641004	0422-3525923	dp@gopocket.in	10.00 a.m. to 6.00 p.m.	
Compliance Officer	Santhanam Narasimhan	Mayflower Valencia, Office No.3, 3rd Floor, 336/2-7, Avinashi Road, Navaindia, Coimbatore- 641004	0422-3525944	compliance@gopocket.in	10.00 a.m. to 6.00 p.m.	
CEO	E Santhosh Kumar	Mayflower Valencia, Office No.3, 3rd Floor, 336/2-7, Avinashi Road, Navaindia, Coimbatore- 641004	0422-3525900	info@gopocket.in	11.00 a.m. to 5.00 p.m.	

In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with CDSL at <https://www.cdslindia.com/Footer/grievances.aspx> or SEBI at <https://scores.sebi.gov.in> Please quote your Complaint Ref No. while raising your complaint at SEBI SCORES/ Depository portal.